

CAREGIVER ISSUES RESOLUTION PROCESS

Approved by Management Committee 02 February, 2023

Our educational delivery at Peregrine is dependent on our commitment as individuals to clear channels of communication. This process should be used in consultation with the school's *Grievance Policy*.

All issues between students and the school shall be subject to resolution by this Process. As part of their evaluation of options for action, the Co-Principal and Management Committee may however determine that the issues required independent investigation or arbitration. The process should happen in a timely manner, especially in regard to specific class/education issues, that directly affect students' wellbeing.

Where a grievance involves an issue concerned with law-breaking behaviour or major breach of school policy, process will be taken from other school policy to guide decision making.

Should the issue be against one or both of the Co-Principals or member/s of the Management Committee, the caregiver should refer to the school's *Grievance Policy* to guide next steps.

