

# Peregrine

## PARENT ISSUES RESOLUTION PROCESS

Our educational delivery at Peregrine is dependent on our commitment as individuals to clear channels of communication. To this end it is considered important to bring one's concerns directly to the parties involved as a first step towards achieving resolution of issues. All issues between parents and the school shall be subject to resolution by this Process. As part of their evaluation of options for action, the Principal and Management Committee may however determine that the issues required independent investigation or arbitration. The process should happen in a timely manner, especially in regard to specific class/education issues, that directly affect students' wellbeing.

